

DIGITAL BANKING UPDATE

FOR CHAMPLIN CUSTOMERS



GRANITE BANK

QUICK LINKS:

- DEBIT CARD UPDATE
- ONLINE BANKING UPDATE
- BILL PAY UPDATE
- MOBILE BANKING UPDATE
- ACCOUNT NAME UPDATE
- ACCOUNT NUMBER UPDATE
- E-STATEMENT UPDATE
- INTUIT AGGREGATION UPDATE
- MONEYPASS UPDATE

CHAMPLIN BRANCH ONLY:

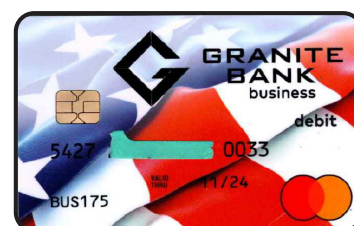
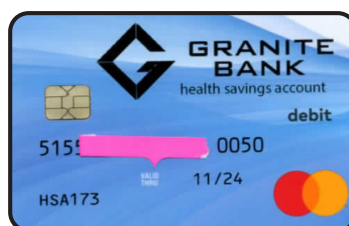
THREE IMPORTANT THINGS TO KNOW:

1. DEBIT CARDS - Use your new MasterCard Debit card only - the old one will not work.
2. New Granite Bank Mobile App only - Delete old Maple Bank App and install new Granite Bank Mobile App.
3. New 1st time login procedure, read below for more information.

Welcome to your new Granite Bank Digital Banking system! If you have any questions, please feel free to contact us or check out our website for the latest conversion details. We will be happy to help! (763)-427-4705 or (320)-685-8611, customerservice@granitebank.com

OVERVIEW OF YOUR NEW SERVICES

DEBIT CARDS: Pictured below are images of the new debit cards, consumer debit cards will be gray, health savings accounts will be blue, and business checking will have the American flag as the design. **Your existing Maple Bank debit card will no longer work as of January 29, 2023.**



ONLINE BANKING: The online banking portal through www.Maple-Bank.com is no longer active. Please access online banking through www.granitebank.com, on your first login, your username will remain the same, but you will have to update your password. On your first login you will use a temporary password which will be a combination of your current user ID followed by the last four digits of your social security number. You will then be guided through the process to set up a new password. A limited amount of account history and or e-statements have been transferred to the new online banking system.

PERSONAL ONLINE BANKING

On your first login, your username will remain the same, but you will have to update your password. On your first login you will use a temporary password which will be a combination of your current user ID followed by the last four digits of your social security number. You will then be guided through the process to set up a new password.

BUSINESS ONLINE BANKING

On your first login, your username will remain the same, but you will have to update your password. On your first login you will use a temporary password which will be a combination of your current user ID followed by the last four digits of your EIN number, for companies and sub users. You will then be guided through the process to set up a new password.

